



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Performance Indicators




Neath Port Talbot Council






Appendix 1 - Partnerships & Community Cohesion Performance Indicators - Quarter 3 ( 1st April - 31st December) 2021/22




*Print Date: 28-Feb-2022*

## How will we know we are making a difference (01/04/2021 to 31/12/2021)?

PI Title	Qtr. 3 Actual 19/20	Qtr. 3 Actual 20/21	Qtr. 3 Actual 21/22	Qtr. 3 Target 21/22	Perf. RAG
<b>Organisation</b>					
CP/034 - Percentage of incidents of domestic abuse where people are repeat victims - Independent Domestic Violence Advisor (IDVA) Service - highest risk victims	41.37		34.39	32.00	 Red
<p>1130 of 378 repeat referrals for this nine month period.</p> <p>We have seen a decrease in repeat cases in quarter 3, 23.8%, compared to quarter 1 and quarter 2. However the overall repeat referral rate, up to and including December, of 34.39% remains above the Safelives suggested national average percentage of repeat cases which is around 28%. We will need to analyse the data in detail and over a longer period to identify any trends and opportunities for learning.</p> <p>Data not reported for quarter 3 2020/21 due to the pandemic.</p>					
CP/115 - % of children that have received the Healthy Relationship lesson to address violence against women, domestic abuse and sexual violence (VAWDAYS)					 NA
<p>New indicator for 2021/22.</p> <p>As per previous quarters, due to Covid restrictions in schools and funding issues, the programme has been temporarily suspended. The Relationship and Sexuality Education Group have called together a Task &amp; Finish Group to look at a pilot in 1 school to address missed lesson delivery during the past 18 months. If successful, we will look at the possibilities of rolling this out across all schools.</p> <p>There are some lessons planned across secondary schools during quarter 4, now that restrictions are lifting.</p>					
PI/153 - Number of referrals of high risk victims to the IDVA (Independent Domestic Violence Advisor) service	307.00		378.00	338.00	 Red
<p>Q3 referrals continue to be consistent with referral rates seen in Q1 and Q2 and it is predicted that the service will received over 500 referrals of high risk cases for the period April 2021 to March 2022. As multi agency responses to risk management and safety planning in high risk cases have returned to some sort of normal, current caseloads within the IDVA Team have appeared to return to a more manageable level however the intensity of the work in these cases remains very high.</p> <p>Staff remain working from home in isolation and staff wellbeing remains a priority and is being closely monitored.</p>					

PI Title	Qtr. 3 Actual 19/20	Qtr. 3 Actual 20/21	Qtr. 3 Actual 21/22	Qtr. 3 Target 21/22	Perf. RAG
PI/154 - Number of new members to Paws on Patrol	81.00	0.00	231.00	75.00	 Green
<p>All of the new members who joined during quarter 3 have signed up online.            No face to face engagement events have taken place during quarter three.            Our event that was planned for October had to be cancelled due to severe weather conditions and a yellow weather warning.            Dates are in the diary for 2022 events. However, early dates were cancelled during Q3 has been cancelled due to an increase in Covid cases and the new Omicron variant, but we are hopeful that others will go ahead. This is dependent on Covid restrictions closer to the time.</p>					
PI/466 - Percentage of children and young people who have participated in a suitable programme that addresses VAWDASV (violence against women, domestic abuse and sexual violence)	63.64			55.00	 NA
<p>These lessons are delivered via the Community Safety Crucial Crew event. This is usually held during Q2 but restrictions prevented live events in 2021/22. Planning is underway to re-establish some form of live event for 2022/23</p>					
PI/467 - Percentage of year 6 children and young people who have participated in a suitable programme to address cyber-crime	96.97			98.00	 NA
<p>These lessons are delivered via the Community Safety Crucial Crew event. This is usually held during Q2 but restrictions prevented live events in 2021/22. Planning is underway to re-establish some form of live event for 2022/23</p>					
PI/482 - Number of monitoring visits undertaken to APB (Area Planning Board) commissioned substance misuse service	0.00	34.00	52.00	51.00	 Green
<p>Target is 17 per quarter, 16 held in quarter 3. 2 meetings not held, one not held with NPT Social Work Service, which is currently without a Senior Practitioner, and one not held with Platform, as the service they provide is not currently being delivered. 1 additional meeting held for the RAPs service which the APB has maintained.</p>					
PI/483 - Number of agreed service outcomes achieved in APB commissioned substance misuse services			46.00	51.00	 Red
<p>Due to the introduction of a new information management system across western bay substance misuse services (WCCIS) and the issues affecting the ability of services to record on that system, it has not been possible to obtain performance management information for Q3 21/22. Work is on-going to find ways to fix the issues with the system.            3 (out of 18) services have been identified as underperforming:</p> <ul style="list-style-type: none"> <li>• CDAT Swansea; CDAT NPT: both have waiting lists, which means that Individuals are unable to access the support that they need. This is being address with the Health Board.</li> <li>• Platform Counselling service: this is currently not being delivered due to redundancies made as a result of funding changes. They are currently considering their options for the future of this service.</li> </ul>					

PI Title	Qtr. 3 Actual 19/20	Qtr. 3 Actual 20/21	Qtr. 3 Actual 21/22	Qtr. 3 Target 21/22	Perf. RAG
PI/484 - Percentage of non-fatal over-doses notified through the protocol that received appropriate advice and or other intervention		53.78	69.70	50.00	 Green
<p>There was an error in reporting for quarter 2 due to the cumulative recording of percentages. This has now been corrected from 133% to 70%. The numbers of overdoses reported were correct.</p> <p>Qtr 3 data is as follows:            13 non-fatal overdoses. 9 of which received an intervention or advice.</p>					